

QUALITY MANAGEMENT POLICY

Kunooz Gypsum through ERP, systems and procedures ensure

- 1. Full delivery of a quality product and service.
- 2. Customer Service is inherent to the business.
- 3. All work is carried out to a defined standard.
- 4. Adequate skills and resources to fulfill customer requirements.
- 5. Staff are fully trained.
- 6. Strive to continuously improve.
- 7. Complaints are dealt with efficiently and timely.

The Quality Management Policy:

- 1. Supports strategic direction and provides a framework for setting quality objectives.
- 2. Ensures commitment to satisfy applicable requirements and a commitment to continual improvement of the quality management system.